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\*Materials fee may apply.

## Listening ... A Key to Successful Leadership

People need to feel heard. In any relationship, effective listening may be the most important skill for building trust and creating a strong connection. This program will develop your skills as an effective listener, helping examine and expand your repertoire of what you listen for and helping you learn to listen with the intent of being influenced. Mastering the skills of nonverbal listening is key to success, and this session provides the tools to do just that.



*Registration may close 72 hours prior to a training session. Cancellations received up to 10 calendar days prior to the training session or beginning of the training series are refundable, less an administrative/materials fee. After that time, cancellations are subject to the registration fee.*

**March 14, 2017 or December 15, 2017**

8 a.m. – 12 p.m. • P•A•S Training Center  
1401 19<sup>th</sup> Street, #110 • Kress Building  
*(southwest corner of 19<sup>th</sup> and "K" Streets in downtown Bakersfield)*

\$395 per participant

If you would like to register one or more participants for this session, please contact our office at (661) 631-2165 or email us at [Training4You@PASassociates.com](mailto:Training4You@PASassociates.com).



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**Workshops are presented in the P•A•S Training Center OR on-site at your location OR live online! We can customize any workshop for your team.**

