



*\*Materials fee may apply.*

## Giving and Receiving Feedback

It happens to everyone. You try to give constructive feedback, but your comments are misconstrued and now someone is unhappy. In this session, participants learn to know when and how to give feedback, provide feedback that enables others to take responsibility for their own development, encourage or discourage behaviors that improve performance, and provide feedback to different employee development styles.



*Registration may close 72 hours prior to a training session. Cancellations received up to 10 calendar days prior to the training session or beginning of the training series are refundable, less an administrative/materials fee. After that time, cancellations are subject to the registration fee.*

### September 20, 2017

8:00 a.m. – 11:00 a.m. • P•A•S Training Center  
1401 19<sup>th</sup> Street, #110 • Kress Building  
*(southwest corner of 19<sup>th</sup> and “K” Streets in downtown Bakersfield)*

\$145 per participant

If you would like to register one or more participants for this session, please contact our office at (661) 631-2165 or email [Training4You@PASassociates.com](mailto:Training4You@PASassociates.com).



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*Our priority is people. Our product is service.*

*Workshops are presented in the P•A•S Training Center OR on-site at your location! We can customize any workshop for your team.*

