

Situational Frontline Leadership (SFL)



This 24-hour training is a revision of the award-winning program, Leadership Training for Supervisors (SLII®), which is designed to increase team member productivity and engagement.



The SFL process follows a behavior-modeling format, with an emphasis on key communication skills. SFL provides the SLII® competitive edge and the skills that leaders need to have a Partnering for Performance conversation with employees at each of the four development levels. The communication skills taught are specified for each development level, so supervisors will learn how to listen and respond to employees based on the employee's needs.

After completing this course, participants will be able to:

- Take responsibility in developing their direct reports
- Diagnose employees' development needs and adapt their leadership style to meet those needs
- Partner by creating a side-by-side relationship where both parties are mutually influential
- Understand how effective leadership can provide high levels of performance and employee satisfaction
- Transfer newly learned skills to partner with their people on a journey that can transform basic beginners into Self-Reliant Achievers

Session begins **October 30, 2012**

*Each Session consists of six modules
(one module per week for six weeks)*

SFL Refresher Available Upon Request

Single session only

Register
2 employees for
any training,
get **1**
FREE!*

**Materials fee may apply.*

Time: 8am–12pm
Location: P•A•S Training Center
1401 19th Street, Suite 110

If you would like to register one or more participants for these sessions, please contact our office at (661) 631-2165 or email us at Michelle@PASassociates.com.



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